IDC Metri

International Lottery Company Gets A Handle On Siloed Teams' Productivity

PROBLEM

This lottery has development teams in four different countries and wished to understand the differences in programming practices between the teams and the effect of these on productivity.

SOLUTIONS

IDC Metri measured the performance metrics of these teams and assessed the agile practices adopted by them, resulting in a complete overview of the differences in way-of-working and in productivity, cost efficiency and delivery speed.

PLAN IN ACTION

IDC Metri identified the high and low performing teams and assessed the practices the teams were using in their way of working. In its advice to management, recommendations were made how to adopt agile best practices in order to improve the process per team.

RESULTS

Insights into the conflicting ways of working in combination with the differences in productivity and subjective team metrics allowed management to make decisions. IDC Metri advice resulted in a standard way of working where agile best practices are applied to further improve the process, team productivity and application quality.

ABOUT IDC METRI

Founded on the premise of measuring IT performance in a fact-based way to support innovation and to drive business value creation, IDC Metri helps organizations get the full value of their IT functions by maximizing IT budget planning, lowering technical debt and speeding time to market.

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