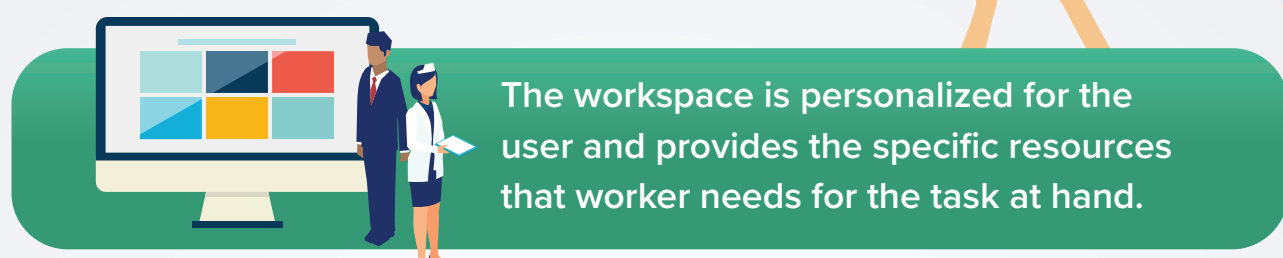


What is an Intelligent Digital Workspace?



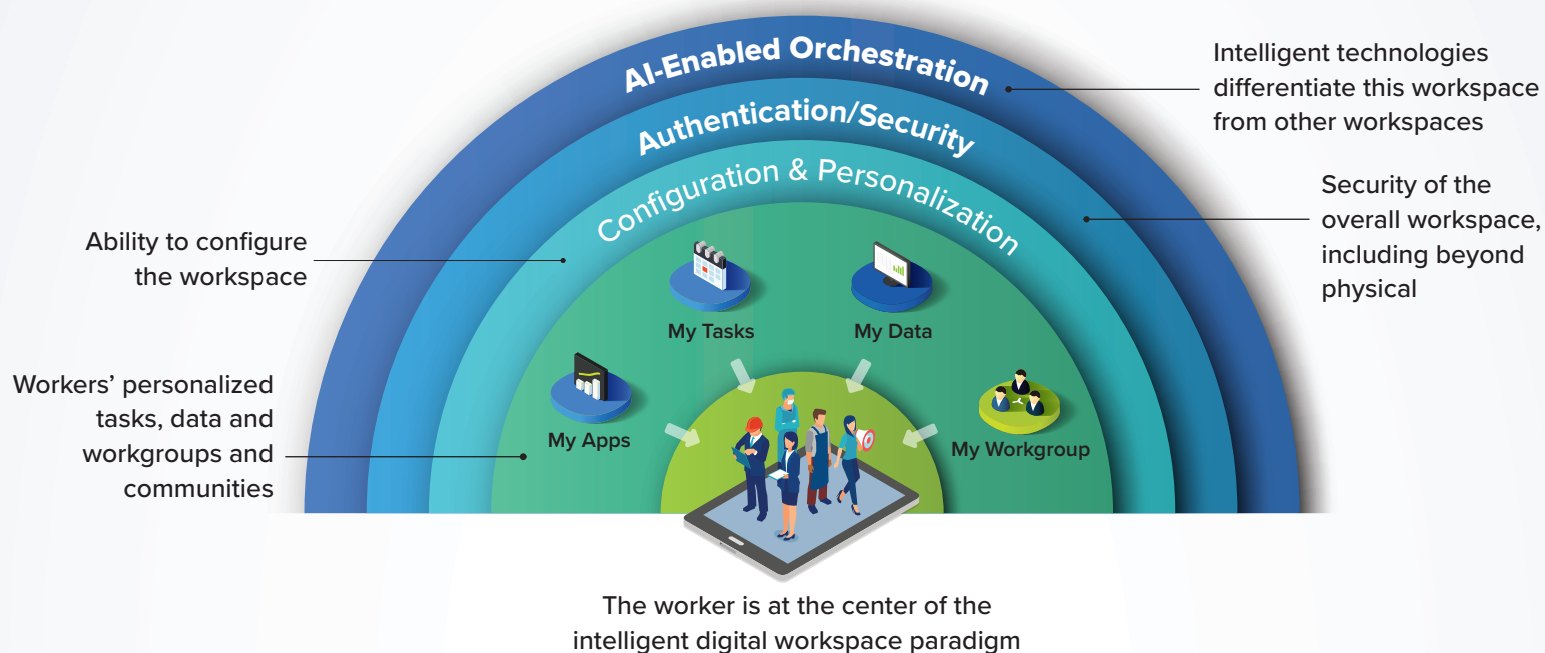
The **intelligent digital workspace** is where people, data, content, community, and context meet with the technological solutions workers need to do their jobs.

Every vertical industry and use case can benefit from an intelligent digital workspace.



The workspace is personalized for the user and provides the specific resources that worker needs for the task at hand.

Breaking it Down The Intelligent Workspace



Workers uses an average of



7.6

software applications



7.5

content types

to accomplish their day-to-day work activities

Why this matters: Workers need to access so many applications and content types to get their jobs done. There is a lot of context switching which hinders productivity and degrades worker experience.

Respondents say that the operational challenges that they encounter when trying to accomplish their day-to-day work activities:

57%

Time spent switching between applications



55%

Finding the documents that they need

57%

Finding the data that they need

Source: US FoW Worker Survey, IDC, November, 2019; N=305

Why this matters: Respondents say that these operational challenges degrade efficiency and experience.

The intelligent digital workspace delivers an ideal employee experience, protects what matters most to an organization's security, and frees up employees to contribute to new business value and overall business success.

Identify and tackle the biggest work transformation challenges with this [IDC blog](#)